



Mississippi Mills United

257 King Street
Carleton Place, ON
office@mmu.soccer

September 24, 2026

Accessibility (AODA) Policy

Commitment

MMU is committed to providing an accessible, inclusive and welcoming soccer environment and to meeting applicable obligations under the Accessibility for Ontarians with Disabilities Act, 2005 (AODA) and the Ontario Human Rights Code.

Scope

This Policy applies to MMU programs, services, communications, events and activities, and to directors, employees, coaches and volunteers acting on behalf of the Club.

Accessible Service

- MMU will communicate with persons with disabilities in ways that take their disability-related needs into account.
- Persons with disabilities may use assistive devices and, where permitted by the facility and law, support persons or service animals when accessing MMU services.

- MMU will make reasonable efforts to provide notice of temporary disruptions that materially affect access to a program or service.
- MMU will consider reasonable accommodation requests individually and work with participants and families to identify practical solutions, subject to safety, applicable law, facility restrictions and soccer requirements.

Third-Party Facilities

MMU primarily uses facilities owned or operated by municipalities, school boards and other third parties. MMU will follow applicable accessibility rules and AODA policies of those facility operators and will provide stakeholders with access to relevant facility accessibility information where reasonably available. MMU will raise identified accessibility barriers with the facility operator when appropriate.

Information and Communications

Upon request, MMU will make reasonable efforts to provide publicly available information and communications in an accessible format or with communication support, in consultation with the requesting person.

Training

MMU will provide or require accessibility-related training appropriate to the duties of directors, employees, coaches and volunteers where required by law or Club policy.

Feedback and Accommodation Requests

Accessibility feedback or accommodation requests may be sent to office@mmu.soccer. MMU will review requests promptly and work with the individual to identify a reasonable response.